

New 24/7 advice line to access hospice care

A new telephone line has been launched in Staffordshire and Stoke-on-Trent to make it easier for patients, relatives and health care professionals to access palliative and end of life care advice.

The new number is now live and is **0300 561 2900** and is supported by specialist clinicians.

Specialist palliative care services are provided across the area by four organisations: Douglas Macmillan Hospice in Stoke-on-Trent; Katharine House Hospice in Stafford; St Giles Hospice near Lichfield, and Compton Care in Wolverhampton. They currently have four different adviceline numbers which operate at different times of the day and night.

The new number will allow patients and healthcare professionals to obtain help and advice 24 hours a day, seven days a week.

Please note the new telephone number and share this information with your stakeholders and networks.

You can read more on the [ICB website](#).